



Jordan University of Science and Technology
Faculty of Nursing
Nursing Department

NUR702 Nursing Services Administration I - JNQF Level: 6

Second Semester 2023-2024

Course Catalog

3 Credit Hours. This course is designed to provide students with the nursing management skills needed to manage today's innovative healthcare delivery systems. The course will provide a comprehensive analysis of concepts required to effectively perform the nurse administrator's (manager or executive) role in organizations. The course explores many theories, concepts, and strategic management interventions related to leadership and management that are needed to transform self into a real transformational leader and manage people and processes effectively. The focus is on delivering high-quality and cost-effective care in a fiscally constrained healthcare delivery system.

Teaching Method: On Campus

Text Book

Text Book	
Title	Leading and Managing in Nursing
Author(s)	Yoder-Wise, P.
Edition	7th Edition
Short Name	Leader
Other Information	

Course References

Short name	Book name	Author(s)	Edition	Other Information
Marquis	Leadership Roles and Management Functions in Nursing	Marquis, B and Huston, C.	9th Edition	

Instructor

Name	Prof. Zaid Alhamdan
Office Location	-

Office Hours	Sun : 16:00 - 16:30 Mon : 08:00 - 10:00 Tue : 10:00 - 12:00 Wed : 09:00 - 11:00
Email	zmhamdan@just.edu.jo

Class Schedule & Room
Section 2: Lecture Time: Tue : 12:30 - 15:30 Room: LAB

Tentative List of Topics Covered		
Weeks	Topic	References
Week 1	Introduction	From Leader , From Marquis

Mapping of Course Outcomes to Program Outcomes and NQF Outcomes	Course Outcome Weight (Out of 100%)	Assessment method
Analyze the major theories of leadership and management used today in transformational leadership. 2. Define power and analyze its forms. 3. Discuss the concept of empowerment as employed in management roles. [10NUR-1, 10NUR- 2] [1L6K1, 1L6K2]	30%	Midterm exam
4. Analyze factors affecting organizational structures, organizational charts, and interpretations related to management. 5. Analyze the effect of job description, policies and procedures on organizational functions, culture and climate. 6. Analyze the various nursing care delivery systems describing the situation in which each would be employed most appropriate. [1NUR- 3, 1NUR- 4] [1L6K2, 1L6S1]	30%	Final
Formulate a personal plan for time management based on personal time assessment and identification of strategies that would improve personal use of time. 8. Discuss the major components for effective budgeting, and cost containment. [1NUR- 5, 1NUR- 6] [1L6S1]	20%	Midterm exam
9. Analyze the ways in which risk management strategies relate to quality assurance, quality improvement, and other evaluation approaches. 10 Articulate the role of Jordanian nurses in advancing nursing professionalism. [1NUR- 4] [1L6C4]	20%	Final

Relationship to Program Student Outcomes (Out of 100%)											
NUR-1	NUR-2	NUR-3	NUR-4	NUR-5	NUR-6	COMP-1	COMP-2	COMP-3	COMP-4	COMP-5	COMP-6
15	15	15	35	10	10						

Relationship to NQF Outcomes (Out of 100%)			
L6K1	L6K2	L6S1	L6C4
15	30	35	20

Evaluation	
Assessment Tool	Weight
Midterm exam	50%
Final	50%

Date Printed: 2024-09-28