

Curriculum Vitae

Dr. Heba H. Hijazi

Current Position

Associate professor
Department of Health Management and Policy
Faculty of Medicine
Jordan University of Science & Technology

Academic Qualifications

Year	Degree obtained
June 2012	Doctor of Philosophy (Ph.D) in Public Health with a specialization in Health Management and Policy, “Outstanding” grade (GPA: 4.00) Doctoral thesis title “Factors Affecting Contraceptive Use among Women of Reproductive Age in Northern Jordan: A Framework for Health Policy Action” Oregon State University/ College of Public Health and Human Sciences, Corvallis, Oregon, USA
June 2008	Master degree of Science (MSc) in Public Health with a specialization in Healthcare Administration, “Excellent” grade (Average 95.2%) Master thesis title “Attitudes and Practices of Violence among University Students in Irbid Governorate, Jordan: Overview and Analysis for Prevention” Jordan University of Science and Technology/ Faculty of Medicine, Irbid, Jordan
February 2006	Bachelor degree of Science (BSc) in Health Services Administration, with “Excellent” grade (Average 86.9%) Jordan University of Science and Technology/ Faculty of Medicine, Irbid, Jordan
June 2003	Bachelor degree of Science (BSc) in Biotechnology and Genetic Engineering, with “Good” grade (Average 73.2%) Jordan University of Science and Technology/ Faculty of Science and Arts, Irbid, Jordan

Professional & Work Experiences

Period	Position	Educational Institution
June 2008 – August 2008	Part-time Instructor	Health Services Administration, Faculty of Medicine/ Jordan University of Science & Technology, Jordan
October 2008 – August 2009	Research and Teaching Assistant for Scholarship Purposes	Health Services Administration, Faculty of Medicine/ Jordan University of Science & Technology, Jordan
September/ 2012- July 2018	Assistant Professor	Health Management and Policy, Faculty of Medicine/ Jordan University of Science & Technology, Jordan
September 2012- March 2012	Chairperson	Health Services Administration, Faculty of Medicine/ Jordan University of Science & Technology, Jordan
March 2012 – August 2016	Chairperson	Health Management and Policy, Faculty of Medicine/ Jordan University of Science & Technology, Jordan
July 2018- Present	Associate Professor	Health Management and Policy, Faculty of Medicine/ Jordan University of Science & Technology, Jordan

Current and previous teaching responsibilities:

- Healthcare Economics and Finance (HMP 703)
- Healthcare Organizations Management (HMP 701)
- Health Economics (HMP 341)
- Health Laws and Legislations (HSA 303)
- Evaluation of Health Services (HSA 400)
- Organizational Behavior (HSA 203)
- Health Policy (HMP 321)
- Introduction to Health Policy (PH 731)
- Introduction to Management Sciences (HSS151)
- Public Health Planning & Administration (PH 730)

- Epidemiology (PH 360)
- Health Policy Formulation and Implementation (HMP 424)
- Applications in Health Management (HMP 362)
- Marketing Healthcare Services and Customer Relationship Management (HMP 316)
- Planning and Evaluation of Healthcare Services and Programs (HMP 421)
- Selected Topics In Health Management (HMP 419)
- Medical Terminology (HSA 305)
- Special Cases in Health Management (HSA 407)
- Seminar (HSA 491)
- Training courses (HSA 411, HSA 412, and HSA 413)
- Graduation Project (HSA 402)

Scholarships/Awards Given

Period	Scholarship/Award	Institution
2009-2012	- Full scholarship to the USA to obtain a PhD degree in Public Health with a concentration in Health Management & Policy	- Jordan University of Science and Technology
	- Rank: the first among all PhD students	- Oregon State University, USA
2006- 2008	- Rank: the first among all master students who graduated at the end of the academic year 2007/2008	- Department of Public Health/ Jordan University of Science & Technology
2003 –2005	- Full scholarship for the academic years 2003/2004 and 2004/2005	- Jordanian Ministry of Higher Education & Scientific Research
	- Rank: the first among undergraduate students in the Department of Health Services Administration	- Jordan University of Science & Technology
1999-2003	- Full scholarship to obtain BSc degree in Biotechnology and Genetic Engineering	- Royal Hashemite Court, Jordan

Publications

Hijazi, H. H., Alyahya, M. S., Sindiani, A. M., Saqan, R.S., & Okour, A. M. (2018). Determinants of antenatal care attendance among women residing in highly disadvantaged communities in northern Jordan: a cross-sectional study. *Reproductive Health*; 15:106. doi.org/10.1186/s12978-018-0542-3

Hijazi, H. H., Harvey, H. L., Alyahya, M. S., Alshraideh, H. A., Al abdi, R. M., & Parahoo, A. K. (2018). The Impact of Applying Quality Management Practices on Patient Centeredness in Jordanian Public Hospitals: Results of Predictive Modeling. *INQUIRY: The Journal of Health Care Organization, Provision, and Financing*; 55:1-15. doi: 10.1177/0046958018754739

Hijazi, H. H., Alyahya, M. S., Hammouri, M. H., & Alshraideh, H. A. (2017). Risk Assessment of Comorbidities on 30-Day Avoidable Hospital Readmissions among Internal Medicine Patients. *Journal of Evaluation in Clinical Practice*; 23(2):391-401. doi: 10.1111/jep.

Alyahya, M., **Hijazi, H.**, Al Qudah, J., AlShyab, S., & AlKhalidi, W. (2018). Evaluation of infection prevention and control policies, procedures, and practices: An ethnographic study. DOI: 10.1016/j.ajic.2018.05.023

Alyahya, M., **Hijazi, H.**, & Harvey, H. (2017). Explaining the Accreditation Process form the Institutional Isomorphism Perspective: A case study of non-profit healthcare centers. *Int J Health Plann Mgmt*; 33(1):102-120. DOI: 10.1002/hpm.2397 2018

Alyahya, M., **Hijazi, H.**, & Nusairat, F. (2016). The Effects of Negative Reinforcement on Increasing Adherence to Hospital's Appointment at King Abdullah University Hospital in Jordan. *INQUIRY: The Journal of Health Care Organization, Provision, and Financing*. 53,1-9.

Alyahya, M. S., **Hijazi, H. H.**, Alshraideh, H. A., Alsharman, M. A., Al Abdi, R. M., & Harvey, H. L. (2016). Integrating the Principles of Evidence Based Medicine and Evidence Based Public Health: Impact on the Quality of Patient Care and Hospital Readmission Rates in Jordan. *International Journal of Integrated Care*. 16(3), 1-15.

Alyahya, M., **Hijazi, H.**, & Alshraideh, H. (2016). Using the decision trees model to explore the association between length of stay and potentially avoidable readmissions: A retrospective cohort study. *Informatics for Health & Social Care*; 42(4):361-377. doi: 10.1080/17538157.2016.1269105

Okour, A. M., & **Hijazi, H. H.** (2009). Domestic Violence and Family Dysfunction as Risk Factor for Violent Behavior among University Students in North Jordan. *Journal of Family Violence*, 24(6), 361-366. DOI 10.1007/s10896-009-9235-6.

Training Courses

July 17, 2001 – October 1, 2001	The Comprehensive Computer Course (Dos, Windows, Word, Excel, Scanner, Power Point, and Internet). Grade: Excellent. Sara International Educational Center, Irbid, Jordan.
April 2, 2010	Training in the ethical use of human participants in research. CITI Collaborative Institutional Training Initiative, USA.

Language and Skills

- Native Language: Arabic
- Other languages: written and reading proficiency in English. (TOEFL score: IBT 96).
- Computer Applications: Microsoft Office (Word, Access, Power Point, Excel), Internet Explorer, & Visual Basic.

Conferences and Workshops

August 31 st - September 3 rd , 2006	The 2 nd Jordan Society of Pathology & Laboratory Medicine (JSP) conference, Amman, Jordan.
April 19 – April 28, 2009	Facilitator and lecturer, “How to be a leader” workshop, King Abdullah II’ Fund for Development (KAFD), Jordan University of Science and Technology, Irbid, Jordan.
May 17 - May, 21, 2009	“Quality Management in Health Services” workshop, King Abdullah II’ Fund for Development (KAFD), Jordan University of Science and Technology, Irbid, Jordan.
October 26 - October 27, 2009	The 65 th Oregon Public Health Association Annual Conference, Corvallis, Oregon, USA.
February 20, 2010	The art of leadership conference, center for leadership development/ Oregon State University, Corvallis, USA.
October 18 - October 19, 2010	The 66 th Oregon Public Health Association Annual Conference, Corvallis, Oregon, USA.
February 19, 2011	The art of leadership conference, center for leadership development/ Oregon State University, Corvallis, USA.
October 10 - October 11, 2011	The 67 th Oregon Public Health Association Annual Conference, Corvallis, Oregon, USA.

January 27 th - January 29 th , 2012	The 2 nd annual International Student Experience Forum/ Oregon State University, Corvallis, USA.
February 18, 2012	The art of leadership conference, center for leadership development/ Oregon State University, Corvallis, USA.
October 18-19, 2012	Statistical Analysis of Examinations and Research Data using Statistical Package for the Social Sciences (SPSS)
November 12-13, 2012	The seventh Medical Conference, Irbid, Jordan.
October 17-18, 2012	Statistical Package for Social Sciences (SPSS)
May 19-20, 2013	Testing and Evaluation
September 15-16, 2013	Advanced Statistical Analysis of Research Data

Areas of Interest

- Quality of healthcare services
- Health policies: formulation, analysis and development
- Strategic Planning of health programs and services
- Community-based studies
- Utilization of healthcare services

References

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